



# ABBREVIATIONS

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CET:	Central European Time
CFS:	Container Freight Station
DG:	Dangerous Goods
FCL:	Full Container Load
IFF:	International Freight Forwarder
ISO:	International Organization for Standardization
KPI:	Key Performance Indicator
LCL:	Less Container Load
MP:	Missionpharma
NGO:	Non-Governmental Organization
RFI:	Request for Information
RFQ:	Request for Quotation
SLA:	Service Level Agreement
SOP:	Standard Operating Procedure
TEU:	Twenty-foot Equivalent Units